MCQ on Organization Structure

1. The Department of Posts operates under which ministry?

1. Ministry of Home Affairs

2. Ministry of Commerce and Industry

3. Ministry of Communications

4. Ministry of Finance

   Answer: 3) Ministry of Communications

2. Who is the current Minister of Communications?

1. Dr. Chandra Sekhar Pemmasani

2. Mr. Jyotiraditya M. Scindia

3. Shri Sanjay Sharan

4. Ms. Vandita Kaul
   Answer: 2) Mr. Jyotiraditya M. Scindia

3. Who serves as the administrative head of the Department of Posts?

1. Secretary (Posts)

2. Director General Postal Services

3. Minister of State for Communications

4. Chairman, Postal Service Board
   Answer: 1) Secretary (Posts)

4. What is the primary function of the Postal Service Board (PSB)?

1. Overseeing only financial operations

2. Managing only human resources

3. Policy formulation, planning, and implementation of postal services

4. Conducting postal exams
   Answer: 3) Policy formulation, planning, and implementation of postal services

5. Who acts as the Secretary to the Postal Service Board?

1. Secretary (Posts)

2. Deputy Director General (DG)

3. Additional Director General (Coordination)

4. Member (Operations)
   Answer: 2) Deputy Director General (DG)

6. Who is responsible for coordinating with the Universal Postal Union (UPU)?

1. Member (Operations)

2. Director General Postal Services

3. Member (Infrastructure)

4. Postal Service Board (PSB)
   Answer: 4) Postal Service Board (PSB)

7. What is the main role of the Director General (DG) Postal Services?

1. Provides financial guidance

2. Manages the operational aspects of India Post

3. Oversees postal infrastructure

4. Coordinates international postal matters
   Answer: 2) Manages the operational aspects of India Post

8. Which position provides administrative and functional support to the Postal Service Board?

1. Secretary (Posts)

2. Director General (DG) Posts

3. Deputy Director General (Secretary to the PSB)

4. Additional Director General
   Answer: 3) Deputy Director General (Secretary to the PSB)

9. Core System Integration (CSI) is related to:

1. HRD and training programs

2. Digital transformation in postal services

3. Budget allocation and auditing

4. International postal coordination
   Answer: 2) Digital transformation in postal services

10. The primary function of the Additional Secretary & Financial Advisor (FA) is to:

1. Coordinate training programs

2. Oversee infrastructure development

3. Provide financial guidance and ensure cost management

4. Implement CSI initiatives
   Answer: 3) Provide financial guidance and ensure cost management

11. Which department is responsible for planning, policy formulation, and the implementation of postal services across India?

1. Postal Training Center

2. Ministry of Finance

3. Postal Service Board (PSB)

4. National Postal Committee
   Answer: 3) Postal Service Board (PSB)

12. Coordination with the Universal Postal Union (UPU) is managed under which function of the Postal Service Board?

1. Financial Management

2. Modernization & Innovation

3. International Relations

4. Personnel Matters
   Answer: 3) International Relations

13. What is the apex management body of the Department of Posts?

1. Postal Circle Office

2. Postal Training Centre

3. Postal Service Board (PSB)

4. PLI Investment Board
   Answer: 3) Postal Service Board (PSB)

14. How many members are there in the Postal Service Board (excluding permanent invitees)?

1. 5

2. 7

3. 9

4. 11
   Answer: 2) 7

15. Who serves as the Chairperson of the Postal Service Board?

1. Minister of Communications

2. Director General (Postal Services)

3. Secretary (Posts)

4. Additional Secretary & Financial Advisor
   Answer: 3) Secretary (Posts)

16. How many permanent invitees are there in the Postal Service Board?

1. 2

2. 3

3. 4

4. 5
   Answer: 2) 3

17. Which of the following is a permanent invitee to the Postal Service Board?

1. Member (Infrastructure)

2. Additional Secretary (AS) & Financial Advisor (FA)

3. Deputy Director General (Personnel)

4. Member (Service Quality and Marketing)
   Answer: 2) Additional Secretary (AS) & Financial Advisor (FA)

18. Who manages the operational aspects of India Post as a permanent invitee to the Postal Service Board?

1. Member (Operations)

2. Director General (DG) Posts

3. Secretary (Posts)

4. Member (Personnel)
   Answer: 2) Director General (DG) Posts

19. Which of the following is NOT a function of the Postal Service Board?

1. Financial Management & Budgeting

2. Policy Formulation

3. Conducting Postal Exams

4. Modernization & Innovation
   Answer: 3) Conducting Postal Exams

20. Who provides administrative support to the Postal Service Board as its Secretary?

1. Secretary (Posts)

2. Director General (Postal Services)

3. Deputy Director General (DG)

4. Additional Secretary & Financial Advisor
   Answer: 3) Deputy Director General (DG)

21. How many postal circles does India have?

1. 21

2. 22

3. 23

4. 24
   Answer: 3) 23

22. Who heads each postal circle in India?

1. Director General (Postal Services)

2. Chief Postmaster General (CPMG)

3. Secretary (Posts)

4. Member (Operations)
   Answer: 2) Chief Postmaster General (CPMG)

23. Which postal circle covers Arunachal Pradesh, Manipur, Meghalaya, Mizoram, Nagaland, and Tripura?

1. Assam Circle

2. North East Circle

3. Bihar Circle

4. Odisha Circle
   Answer: 2) North East Circle

24. The Maharashtra Circle covers which additional state?

1. Goa

2. Gujarat

3. Daman & Diu

4. Telangana
   Answer: 1) Goa

25. The headquarters of the Army Postal Service (APS) is located at:

1. New Delhi – 110011

2. Mumbai – 400001

3. Chennai – 600002

4. Nagpur – 440001
   Answer: 1) New Delhi – 110011

26. What is the APS referred to as, unlike civilian postal circles?

1. Defense Circle

2. Security Circle

3. Base Circle

4. Army Circle
Answer: 3) Base Circle

27. Who leads the Army Postal Service (APS)?

1. Chief Postmaster General (CPMG)

2. Additional Director General (ADG), APS

3. Director General (Postal Services)

4. Secretary (Posts)
Answer: 2) Additional Director General (ADG), APS

28. What is the rank of the Additional Director General (ADG) of APS in the Indian Army?

1. Brigadier

2. Major General

3. Colonel

4. Lieutenant General
Answer: 2) Major General

29. The APS training center is located in:

1. Pune

2. Nagpur

3. Chennai

4. Bengaluru
Answer: 2) Nagpur

30. Which of the following Central Base Post Offices (CBPOs) manages postal operations for northern and central military units?

1. 99 APO (Kolkata)

2. 56 APO (Delhi)

3. 1 CBPO (Mumbai)

4. 2 CBPO (Nagpur)
   Answer: 2) 56 APO (Delhi)

31. The APS ensures postal services exclusively for:

1. Military personnel

2. Civilian employees

3. Rural communities

4. Government departments
   Answer: 1) Military personnel

32. Which postal circle's jurisdiction includes West Bengal, Sikkim, and Andaman & Nicobar Islands?

1. Odisha Circle

2. Bihar Circle

3. West Bengal Circle

4. North East Circle
   Answer: 3) West Bengal Circle

33. The primary CBPO for eastern and northeastern military units is:

1. 1 CBPO – 56 APO

2. 2 CBPO – 99 APO

3. Central CBPO – Delhi

4. North East CBPO – Shillong
   Answer: 2) 2 CBPO – 99 APO

34. What is a key function of the Army Postal Service (APS)?

1. Conduct civilian mail operations

2. Ensure secure mail services for defense forces

3. Train civilian postal workers

4. Handle government dispatch services
   Answer: 2) Ensure secure mail services for defense forces

35. Which city is the headquarters for the Telangana Circle?

1. Warangal

2. Secunderabad

3. Hyderabad

4. Nizamabad
   Answer: 3) Hyderabad

36. Where is the headquarters of CEPT located?

1. Bengaluru

2. Mysuru

3. Hyderabad

4. Chennai
   Answer: 2) Mysuru

37. What is the primary responsibility of CEPT?

1. Recruitment of postal staff

2. Developing and upgrading IT infrastructure for India Post

3. Managing rural postal services

4. Supervising postal circle operations
   Answer: 2) Developing and upgrading IT infrastructure for India Post

38. Which CEPT regional center oversees GDS (Gramin Dak Sevak) online recruitment?

1. CEPT, Chennai

2. CEPT, Bengaluru

3. CEPT, Hyderabad

4. CEPT, Pune
   Answer: 3) CEPT, Hyderabad

39. Which CEPT center manages the Delivery and Postman Management System (DPMS)?

1. CEPT, Hyderabad

2. CEPT, Chennai

3. CEPT, Pune

4. CEPT, Mysuru
   Answer: 2) CEPT, Chennai

40. What does CEPT stand for?

1. Centralized E-Post Technology

2. Centre for Excellence in Postal Technology

3. Core E-Postal Transformation

4. Centralized Electronic Postal Transactions
   Answer: 2) Centre for Excellence in Postal Technology

41. What is the full form of PSB?

1. Postal Service Board

2. Public Security Bureau

3. Postal Savings Bank

4. Postal Safety Board
   Answer: 1) Postal Service Board

42. What does DG stand for in the Department of Posts?

1. District General

2. Director General

3. Division Governor

4. Deputy General
   Answer: 2) Director General

43. What is the full form of AS & FA in the Postal Service Board?

1. Additional Secretary & Financial Advisor

2. Associate Supervisor & Funds Auditor

3. Assistant Secretary & Finance Authority

4. Auxiliary Services & Finance Associate
   Answer: 1) Additional Secretary & Financial Advisor

44. What does CPMG stand for in India Post?

1. Central Postmaster General

2. Chief Postmaster General

3. Circle Postmaster General

4. Corporate Postal Management Group
    Answer: 2) Chief Postmaster General

45. What is the full form of CSI in India Post's modernization initiatives?

1. Core System Integration

2. Central System Infrastructure

3. Common Service Integration

4. Customer Support Initiative
    Answer: 1) Core System Integration

46. What does UPU stand for in the context of international postal matters?

1. United Postal Unit

2. Universal Postal Union

3. Universal Parcel Union

4. United Parcel Union
    Answer: 2) Universal Postal Union

47. What is the full form of APS in the context of India Post?

1. Advanced Postal Services

2. Army Postal Service

3. Auxiliary Postal Station

4. Associated Postal Services
    Answer: 2) Army Postal Service

48. What does CBPO stand for in Army Postal Service operations?

1. Command Base Postal Office

2. Centralized Bureau of Postal Operations

3. Central Base Post Office

4. Core Base Postal Office
    Answer: 3) Central Base Post Office

49. What does ADG stand for in the leadership of Army Postal Service?

1. Associate Director General

2. Additional Director General

3. Assistant Deputy General

4. Auxiliary Director General
    Answer: 2) Additional Director General

50. What is the full form of HRD in the Postal Service Board?

1. Human Resource Division

2. Human Rights Department

3. Human Resource Development

4. Human Relations Desk
    Answer: 3) Human Resource Development